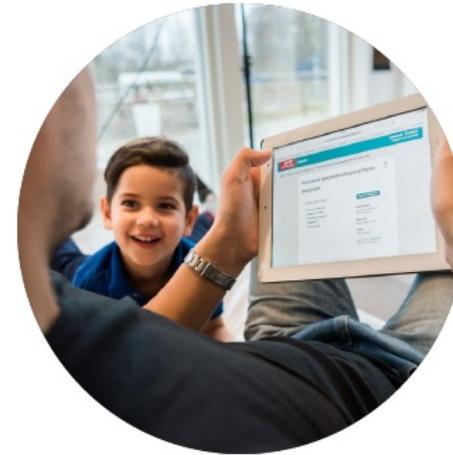


## Log in using Freja eID Plus

If you are not given a BankID, or if you cannot or do not wish to obtain one, Freja eID Plus may be an alternative way of logging into 1177.se. Freja eID Plus is a free, mobile, Swedish form of electronic ID. Freja eID Plus can be obtained by first downloading an app to your mobile phone or tablet. You then visit one of the affiliated ATG agents to activate the electronic ID at the Plus level.

There is no age limit for Freja eID Plus. However, if you are below the age of 18 you must have permission from your parent/legal guardian.



## How to log in to 1177.se

## How to log in to 1177.se

To log in to 1177.se, you must be recorded on the national population register in Sweden. You will also need a Swedish electronic ID. Go to the 1177 Healthcare Guide website, 1177.se, and log in.



**If you are under the age of 13** your parent/legal guardian will log into your account using the proxy function.

**If you are over the age of 13** you can log in using a BankID.

### What is a BankID?

A BankID is an electronic ID used to confirm your identity when using the Internet. It consists of a security application and an electronic ID.

You can install the electronic ID using your online bank or directly from the website, [install.bankid.com](https://install.bankid.com). Find out more at [bankid.com](https://bankid.com).

### What is a mobile BankID?

A mobile BankID is a BankID that you can have on your mobile phone or tablet so that you always have it with you. You do not need to install any software on your computer.

### Can anyone have a BankID?

You need to have a Swedish personal ID number. The required age varies from bank to bank as the banks determine this themselves. Most banks will issue an electronic ID to people aged from 13 to 18. If you are under the age of 18, your parent/legal guardian must approve the ID. A so-called 'säkerhets-BankID' ('security BankID') is not sufficient.

### Read your medical record online

If you are 16 or older you can read your medical record by logging into 1177.se. A form of electronic ID will be required. The amount of information displayed depends on the region in which you were treated.

### For parents/legal guardians of a child under 13

You can deal with your child's healthcare matters using the 1177 Healthcare Guide's e-services. What to do:

1. Start by logging in.
2. Click on 'Lägg till barn' (Add Child). Then enter the child's personal ID number.
3. Click on the child's name. Click on the personal ID number if your child does not yet have a name.
4. You can now deal with your child's healthcare matters.

If you are registered with the Swedish Tax Agency (Skatteverket) as the parent/legal guardian of a child below the age of 13, you can read his/her medical record by logging into your own record and then switching to the child's record.